RBS web: Consistent data at the counter & headquarters – online, wherever & whenever you want it

travelbasys
Your Operating System for Success

RBS web makes a cross-process cooperation between your travel agency counters and the back-office possible. As an add-on component to RBS now, the solution connects all branch offices with the central accounting office. This synchronises internal communication and allows all employees access to the same (sales-related) information at all times. – Quick and easy, no knowledge of accounting required. The company can be controlled optimally and can take advantage of opportunities in competition as best as possible.

Info support for all company divisions

One team, many players, countless data: Everything works together perfectly with RBS web. As an add-on for your main RBS now database, the solution makes relevant content and functionalities available from the back-office via the web, to the point of sale, for example. In addition to headquarters, office managers and travel agents are given access to current marketing, statistical, accounting and archive data in real-time and can use it to support sales.

"RBS web informs me about all relevant facts and figures at the touch of a button, wherever I am. This allows me to always make reliable statements about how my company is doing. RBS web is the most important management tool for me. Working without it? – Unimaginable!"

Michael Gröppel, Managing Director Westfalen-Urlaubsreisen GmbH

Role-specific use, the best possible coordination on the team

RBS web allows you to ensure that all employees have exactly the right information and applications needed for their tasks. Just activate the relevant areas for access in the central user administration in RBS now. Your team can then log into an interface specific to their role from the intranet or Internet using a standard browser and use the content and applications required. For example, a wide range of CRM functions can be accessed, in addition to the data transfer to the Amadeus, Sabre and other booking platforms.

How your travel agency team benefits from RBS web

Your headquarters ...

- works in close cooperation with your sales outlets, based on the same information. This is how RBS web integrates all individual processes and ensures a closed process chain,

- and can organise and manage sales at the product, location and staff level reliably thanks to RBS web.

Your office managers ...

- have constant access to the latest turnover, revenue and job statistics thanks to RBS web. So that you can deploy and manage the right team flexibly according to business performance. Customer performance statistics are also available in real-time, for example to minimise the risk of payment delays,

- and are in a position to assess the performance of staff based on revenues.

Your staff/travel agents ...

- can access all sales completed and the corresponding entire documentation more easily,

- and have a complete overview of their individual sales and revenue performance. This transparency creates trust and motivates staff.

Job and turnover statistics or SAP® account displays can also be automatically accepted into the front-office, once integrated. In order to make its use even more efficient, the user can download files from the system, for example to be used in MS Excel®. As a result, RBS web significantly improves processes between your headquarters and the connected travel agencies – also affecting general productivity.

Simply activate – more control over business

Not only your work will become more efficient and help you save resources with RBS web. But also the system start-up is: No installation is necessary thanks to the web access. Simply activate access for the users you wish to and they will be able to call up all information relevant to controlling. You will benefit from a cost-effective usage model based on transactions. This means you never pay any more than you should, just for the data and functionalities of RBS web that you actually use.

Would you like to learn more about RBS web or would you like to receive a custom offer? We look forward to hearing from you!

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travelbasys develops sector-specific IT system solutions for the travel and finance industry. For over 40 years, we have been supporting customers from all over Europe with accounting, archiving, CRM and business intelligence solutions based on Software as a Service (SaaS). The core product is the RBS accounting platform for tour operators and travel agencies. More than 1,200 travel providers use our IT-based integration and automation services for their tourism processes and financial transactions. In this context, our audited systems manage a sales volume of over 8 billion Euros, more than 12 million tourism processes, and some 22 million trip profiles a year, making travelbasys' RBS solutions the market-leading back-office and administration systems for travel companies in Germany and Europe.

RBS web

RBS web: Overview of functionality

Comprehensive statistics:

- Assessments on turnover, jobs, revenues, airlines and sector according to product, staff, cost centre, office, region or company.

- Cost centre reports incl. financial data.

- Staff productivity optionally with working time factors; office comparison assessments with portfolio analysis.

Easy-to-use accounting tools:

- Access to debtors, creditors and ledger accounts; comprehensive search.

- Display of individual entries and their status (e.g. payment status and stage of monition for debtors).

- List of open entries.

- Integration into the workflow within the transaction bill.

Targeted marketing activities:

- Direct customer recording with search & check of address data up to the street address number level (check for duplicates, consolidations).

- Data transfer to Amadeus, Sabre and other systems, as well as in e-mails and word processing programmes.

- Local marketing selections, telephone lists with status flags for action.

Comprehensive archival functions:

- Sales receipts incl. access to SAP® for payment status, integration of e-mails, PDFs and BSP documentation.

- Individual adjustments specific to customer needs possible.

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